

SOL 2010 Work Group Pricing, Deposit, and Cancellation Policies

Payment Deadlines:

- **Work Group Deposit:** At least 90 days prior to departure: pay SOL non-refundable workgroup fee of \$600
- **Remaining Payment:** At least 60 days prior to departure: pay the remaining portion of the SOL work group fee of \$700.
- **Airfare:** At least 30 days prior to departure the roundtrip airfare is due.

SOL Work Group Prices:

- **Early Discount Price:** \$1300 if ALL of the three above payments are paid on time.
- **Late Fees:** *A \$100 charge will be added to each of the three above payments that are paid after the stated above deadlines.*
- **Post trip Payment:** *In addition to the late fees applied above, if all payments, including airfare, are not paid in full, SOL will add an additional 10% of the airline ticket price. SOL has the right to refuse trip participation if volunteer has not paid in full, including late fees, before the trip.*
- **Airfare payment** – While we can estimate airfare cost well before groups leave, we cannot guarantee the exact cost of the taxes for the airline tickets, until the tickets are issued. We will let you know of any additional tax costs and expect you to be responsible for paying those.

We are flexible, as long as you let us know. Please contact SOL in advance if you need to make special payment arrangements and to avoid paying the Late Fees. Exclusions apply. In certain cases, these timelines may be adjusted based on personal unique circumstances or group contracts.

Cancellation Policy:

Refunds for cancellations will be given in the following amounts according to the date:

- **90 or more days prior to departure** – Full refund less \$150 per person non-refundable reservation deposit for closed groups (see below)
- **89 - 60 days prior to departure** – Full refund (including airfare if possible) less \$600 per person.
- **59 days prior to departure** – No refund will be issued

To assure a group reservation:

As early as one year prior to the trip departure SOL will honor a date reservation for a group. A non-refundable deposit of \$1500, with a minimum of 10 people, will reserve the SOL work group dates. SOL will give priority to the group that gets its deposit in first. This nonrefundable initial deposit is the first installment of the total SOL nonrefundable work group deposit (\$600 per person). Should cancellation occur any time *within* 90 days of the departure date, the non-refundable deposit (\$1500) will then be treated as a donation to SOL. See above for the additional cancellation timeline.

Credit Card Payments:

SOL will add an additional 3% for all credit card payments. Payments can also be made by check.